Useful links: Volunteer Management Training

Sites with comprehensive set of documents and policies to support volunteering:

https://www.ncvo.org.uk/ncvo-volunteering

https://knowhownonprofit.org/people/volunteers

Scotland and Wales national volunteering/ voluntary sector support organisations also have a range of useful resources: http://www.volunteerscotland.net/

http://www.wcva.org.uk/

and in particular http://www.wcva.org.uk/advice-guidance/volunteers and a useful introduction to terms and definitions http://www.wcva-ids.org.uk/wcva/2532

http://ivo.org/resources/#/ This has useful blogs, groups to join, and plenty of other info, but particularly these 'Why, How and What Guides' short guides:

- http://ivo.org/resource/why-should-you-involve-volunteers-54882f79ca12673c711c80fc
- http://ivo.org/resource/recruitment-selection-and-induction-of-volunteers-free-download-guide-54b528c6f34b6b3b135251bd
- http://ivo.org/resource/managing-and-supporting-volunteers-a-free-download-guide-54ca1433bd227fbe6e7dcbda
- http://ivo.org/resource/motivating-volunteers-a-free-download-guide-55717d081ab402141951aeb2

And some specific tools or resources:

Quality standard for good practice in volunteer management

http://iiv.investinginvolunteers.org.uk/

Volunteer recruitment/ matching

https://do-it.org/

https://reachskills.org.uk/

Example of online tool for managing volunteers

https://www.volgistics.com/

https://www.volunteerspot.com/ - online scheduling tool

Volunteer Role Description checklist

https://knowhownonprofit.org/people/volunteers/recruiting/writing

http://www.volunteerscotland.net/media/242005/Creating%20Volunteer%20Role%20Descriptions.pdf

Promoting positive volunteer and staff relations

http://www.volunteerscotland.net/media/242053/Promoting%20Positive%20Volunteer%20and%20Staff%20Relations.pdf

Volunteer Induction checklist

http://www.volunteernow.co.uk/fs/doc/publications/volunteer-induction-checklist-nl.pdf

https://knowhownonprofit.org/people/volunteers/training/induction

http://www.volunteerscotland.net/media/241981/Creating%20a%20Positive%20Volunteer%20Induction.pdf

Volunteer support and supervision guidance

www.vai.org.uk/wp-content/uploads/.../Standard-**Volunteer-Supervision**-form.doc

http://www.volunteerscotland.net/media/242069/Supporting%20Your%20Volunteers.pdf

Volunteers and the Law (including insurance)

http://www.volunteernow.co.uk/fs/doc/publications/volunteering-and-the-law-information-sheet-nl.pdf

http://www.wcva-ids.org.uk/wcva/1081

http://www.volunteerscotland.net/media/242101/Volunteering%20and%20the%20Law.pdf

https://knowhownonprofit.org/people/volunteers/keeping/treating

http://www.volunteerscotland.net/media/242029/Insurance%20for%20Volunteers.pdf

Volunteering while getting benefits

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/264508/dwp1023.pdf

DBS – Disclosure and Barring Service (Criminal record checks)

https://www.gov.uk/government/publications/dbs-check-eligible-positions-guidance

Volunteer Health and Safety

http://www.volunteerscotland.net/media/242085/Volunteer%20Health%20and%20Safety.pdf

Involving young volunteers and volunteers with additional support needs

http://www.wcva-ids.org.uk/wcva/1543

Learning from 'Harder to place' volunteer project: http://www.wcva-ids.org.uk/wcva/1049

Understanding mental health and volunteering: http://www.wcva-ids.org.uk/wcva/2517

Creating an inclusive volunteering environment:
http://www.volunteerscotland.net/media/241997/Creating%20an%20Inclusive%20Volunteer%20Environment.pdf

Safeguarding and good management practices

http://www.wcva-ids.org.uk/wcva/1070

Volunteer Policies and Volunteer Agreements

http://www.volunteerscotland.net/media/242013/Developing%20a%20Volunteer%20Policy.pdf

http://www.volunteerscotland.net/media/241989/Creating%20a%20Volunteer%20Agreement.pdf

https://knowhownonprofit.org/people/volunteers/keeping/policy

Dealing with difficult volunteers/managing challenging situations

http://www.volunteerhub.com/blog/difficult-volunteers/

A range of useful links from this page on dealing with difficult volunteers/behaviour in a variety of roles.

http://www.volunteerscotland.net/media/242037/Managing%20Challenging%20Volunteer%20Situations.pdf

Managing Volunteer Exits

http://www.bavo.org.uk/user_resources/images/files/4_22%20managing%20volunteer%20exits.pdf

https://www.serviceleader.org/leaders/firing

Measuring the impact of volunteering

https://www.ncvo.org.uk/component/redshop/1-publications/P78-volunteering-impact-assessment-toolkit (NB this is not a free resource – cost is £42 for NCVO members, £60 non-members)

Five ways to wellbeing – New Economics Foundation 'wellbeing framework'
http://www.neweconomics.org/projects/entry/five-ways-to-well-being

http://www.volunteerscotland.net/media/159023/good_practice_guide_-_measuring_the_impact_of_volunteering.pdf

Participatory activities

And here's the source of some of the non- hierarchical participatory activities used in the training… by Robert Chambers. For description of Margolis Wheel, Frame-it and Just a minute…

https://www.amazon.co.uk/Participatory-Workshops-Sourcebook-Ideas-Activities/dp/1853838632

And we can add more – send Talk Action any that you find particularly useful and we'll add them in! email to training@talkaction.org